
WHOLESALE BROADBAND INTERNET ACCESS TRANSMISSION SERVICE

Wood County Telephone D/B/A Solarus

Section 1
Sheet 2

RULES AND REGULATIONS

1.4 Billing and Payment (Co

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WHOLESALE BROADBAND INTERNET ACCESS TRANSMISSION SERVICE

Section 1

RULES AND REGULATIONS

1.12 Credit Regulations

Outage Credit

For the purposes of these terms and conditions, all months contain 30 days. Service and equipment offered by the Company are on a 24-hour per day, seven days a week basis unless specifically stated otherwise.

For purposes of credit computations, every month shall be considered to have 720 hours.

No credit shall be allowed for an interruption of less than 2 hours.

The customer shall be credited for an interruption of 2 hours or more at the rate of 1/360th of the monthly recurring charge for the facilities affected for each period of 2 hours or major fraction thereof.

Cancellation Credit

Where the Company cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated by 1/360th of the monthly recurring charge equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the account.

When the customer or the Company cancels a service or feature associated with a service, associated monthly recurring charges previously billed will not be refunded or prorated for any unused portion of the current billing period.

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Section 2
Sheet 1

SERVICE DESCRIPTIONS

2.1 Digital Subscriber Line Access Services

Digital Subscriber Line (DSL) Access Services provide transmission services over local exchange service facilities that can be used for simultaneous voice and data communications. Service is provided, where available, between

EFFECTIVE: July 1, 2016

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SERVICE DESCRIPTIONS

2.2 Symmetric Digital Subscriber Line Access Service

Obligations of the

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Section 3
Sheet 1

RATES AND CHARGES

3.1 ~~SDSL AccessServiceBasicPricingArrangement:~~

~~SymmetricDigital SubscriberLine AccessService~~ purchased with a 3-Month minimum commitment

SDSL Line Charge Monthly, per Line	Monthly Rate	Nonrecurring Charge
PerVoice-DataOption	\$16.66	\$99.00
PerData-Only Option	\$25.00	\$99.00

3.2 ~~SDSL AccessServiceVolumeTermPricingArrangement:~~

SDSL Line Term Discount Plan, per Lin	Monthly Rate	Nonrecurring Charge
- Three Year Term, Minimum Initial Volume Commitment: 7,500 SDSL Lines		
PerVoice-DataOption	\$10.00	\$0
PerData-Only Option	\$15.00	\$0

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Section 3
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RATES AND CHARGES
